



SAFESCAN 2985-SX SOFTWARE UPDATE INSTRUCTIONS

INTRODUCTION AND PRECAUTIONS

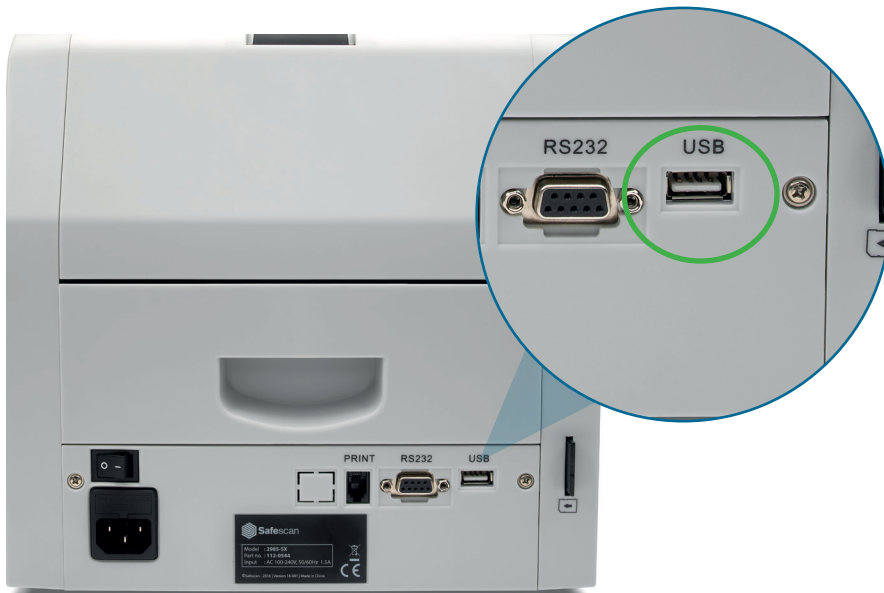
This instruction guides you through the software update of your Safescan 2985-SX Banknote Counter. Please follow the instructions step by step to ensure a proper update of your machine.

IMPORTANT PREPARATIONS

- 1** Please check the **part number** on the product label located at the back of the device, and ensure you install the correct software version for your specific model !



- 2** **This update is performed via USB.** This means the Safescan 2985-SX has to be connected to your PC via a USB cable. The USB connection is located at the **back** of the Safescan 2985-SX.



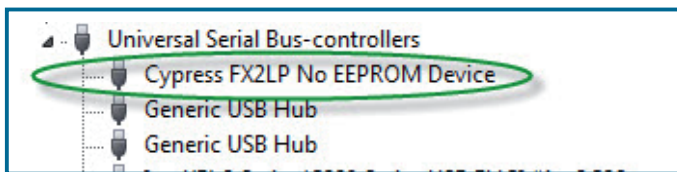
The USB cable required is a **USB A (Male) to USB A (Male) cable**.

In case you don't have this type of cable, you can order it on **www.safescan.com**

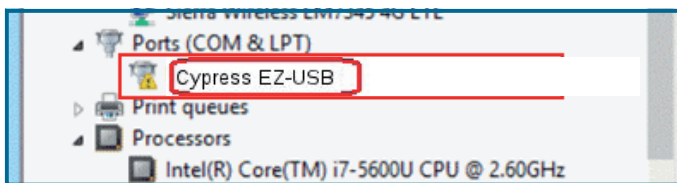


INTRODUCTION AND PRECAUTIONS

- 3** Before updating your banknote counter, **please ensure that your device and the internal sensors have been properly cleaned and are free of dust.** Cleaning Cards are available at www.safescan.com. Dust is best removed using pressurized air, for example from an air-duster spray can.
- 4** If your PC runs Windows 7 or higher, your Safescan device should automatically be recognized (as "Cypress FX2LP No Eeprom Device"). This can be checked in the Windows Device Manager. If your computer does not recognize your Safescan device, you will see a yellow exclamation mark next to "Cypress USB". In this case, please install the **device driver** for either Windows XP/Vista/7 or Windows 8/10 on your PC.



= OK



= DRIVER NEEDED

- To download the driver and installation instruction for **Windows XP / 7**, click [here](#)
- To download the driver and installation instruction for **Windows 8 / 10**, click [here](#)

GO TO THE UPDATE PROCEDURE



MAINBOARD SOFTWARE UPDATE

- 1 **Switch off** your Safescan 2985-SX
- 2 Connect the Safescan 2985-SX to a PC with a USB-A (Male) to USB-A (Male) cable.

This cable is available in the online shop at www.safescan.com.

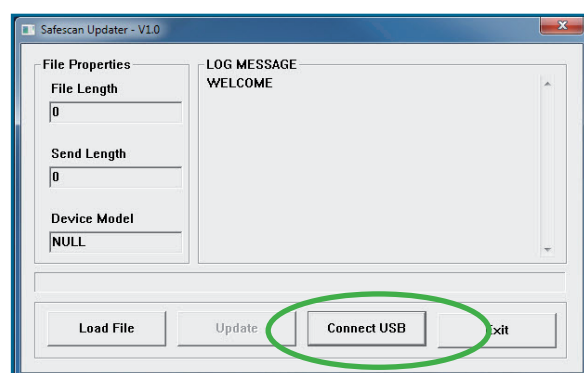
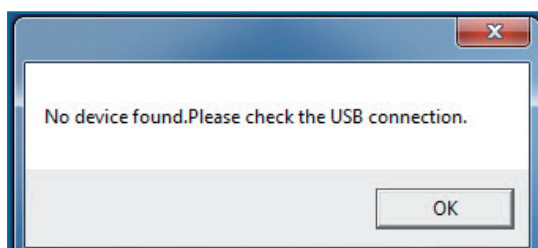


- 3 **Press and hold** the **[RESET]** button and **switch on** the banknote counter.

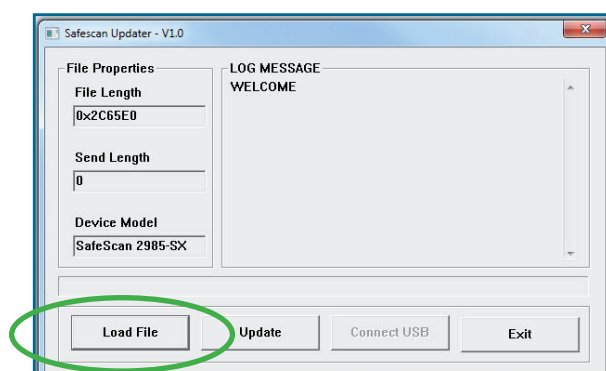
The display will show **[UPDATE SOFTWARE]**



- 4 Open the software: **Safescan_2985_SX.exe**
- 5 If the message **[No device found! Please check the USB connection]** appears, ensure that the USB cable is properly connected. Click [OK] to continue and click [Connect USB] in the following screen to establish connection between device and computer.

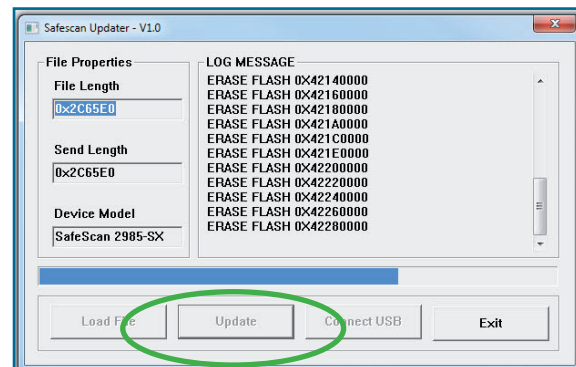


- 6 Click **[Load file]**.

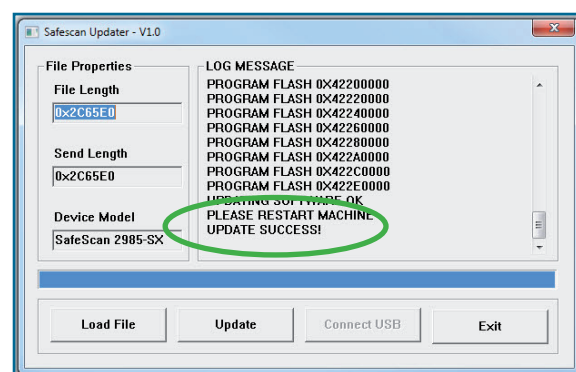


MAINBOARD SOFTWARE UPDATE

- 7 Browse to the location where you have placed the update files, and select the **update file** (**Safescan_2985-SX_update_xxx.CSW**).
- 8 Click **[Update]** to upload the software to the device. The update tool will show a progress bar.



- 9 When the update has finished (100%), the software will show **[UPDATE SUCCESS]**.



- 10 Restart the banknote counter. The new software version number will be shown in the start-up screen.

In some cases it may be required to perform an additional update of the receiver board and/or the LCD panel. The procedure for these is exactly as described above. In step 6, select either "Safescan_2985-SX_ReceiverBoard.csw" or "Safescan_2985-SX_LCD_panel.csw".

UPDATE FINISHED