

Serial

SAFESCAN 2665

SOFTWARE UPDATE INSTRUCTIONS

INTRODUCTION AND PRECAUTIONS

This instruction guides you through the €20 software update for your 2665 Banknote Counter. Please follow the instructions step by step to ensure a proper update of your machine.

IMPORTANT PREPARATIONS

- 1 Please check the **part number** on the product label located at the rear of the device, and ensure you install the correct software version for your specific model !



Model	Part number	Correct software version
Safescan 2665	112-0350	C39

- 2 **This update is meant to be performed via a Serial connection.** This means the Safescan 2665 has to be connected to your PC via a Serial to USB cable. The Serial connection is located at the **back** of the Safescan 2665.



The USB cable to be used is a so-called **Serial (9p) to USB A (Male) cable**. In case you don't have this type of cable, you can order it on **www.safescan.com**

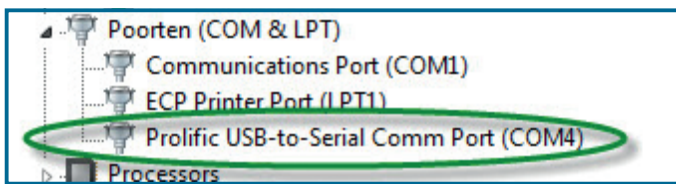


Safescan art. no.: 112-0463

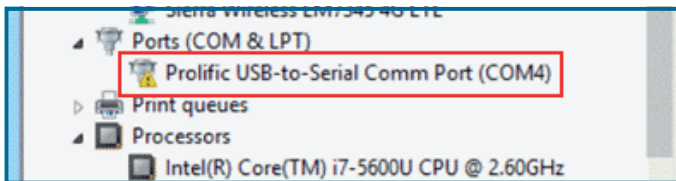
INTRODUCTION AND PRECAUTIONS

3 Before updating your banknote counter, **please ensure that your device and the internal sensors have been properly cleaned and are free of dust.** Cleaning Cards are available at www.safescan.com. Dust is best removed using pressurized air, for example from an air-duster spray can.

4 If your PC runs Windows 7 or higher, your Safescan device should automatically be recognized (as “Prolific USB-to-Serial Comm Port”). This can be checked in the Windows Device Manager. If your computer does not recognize your Safescan device, you will see a yellow exclamation mark next to “USB-to-Serial Comm Port”. In this case, please install the **device driver**, included with the update package, for either Windows 7 or Windows 10 on your PC.



= OK



= DRIVER NEEDED

- To download the driver and installation instruction for **Windows XP / Vista / 7**, click [here](#)
- To download the driver and installation instruction for **Windows 8 / 10**, click [here](#)

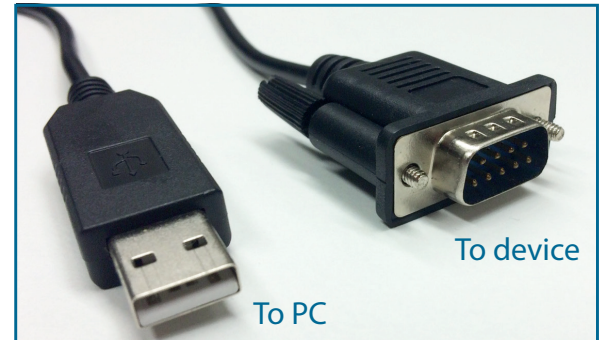
GO TO THE UPDATE PROCEDURE



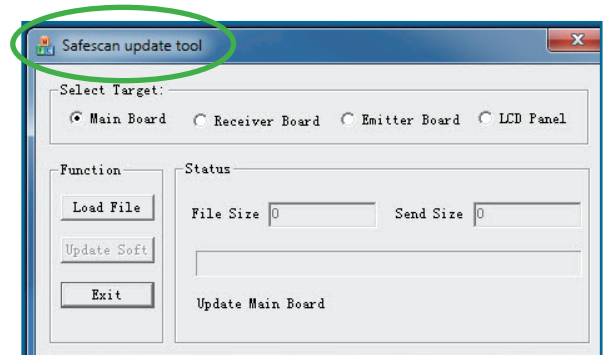
THE SOFTWARE UPDATE

- 1.1 **Switch off** your Safescan 2665
- 1.2 Connect the Safescan 2665 to a PC with a Serial (9p) to USB-A (Male) cable.

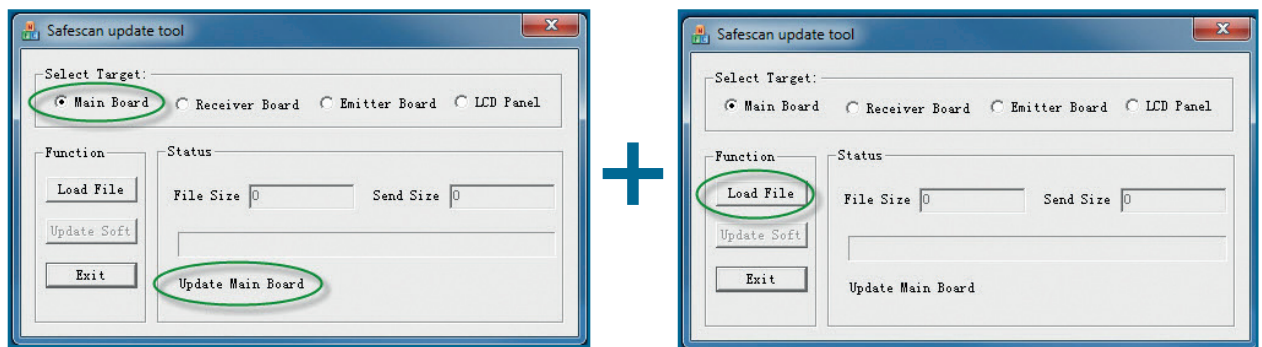
This cable is available in the online shop at www.safescan.com (Safescan art. no.: 112-0463)



- 1.3. Open the software: **Safescan update tool.exe**

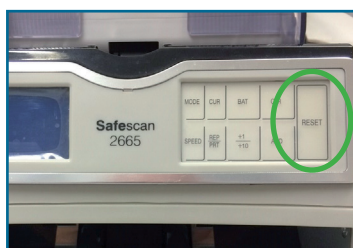


- 1.4 Make sure **[Mainboard]** is selected, and click **[Load file]**



- 1.5 Browse to the location where you have placed the update files, and select the **Mainboard update file (S2665_Mainboard_C39.EUP)**.

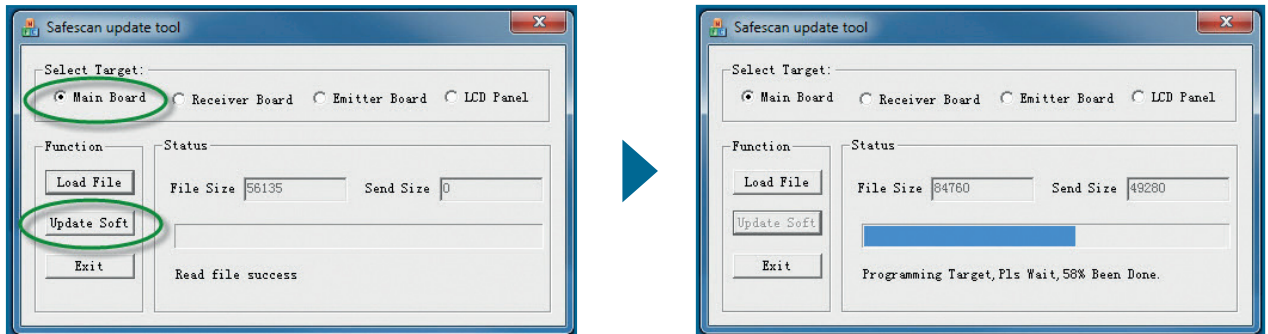
- 1.6 **Press and hold** the **[RESET]** button and **switch on** the banknote counter.
The display will show **[DOWNLOADING PLEASE WAIT...]**



DOWNLOADING
PLEASE WAIT.....

THE SOFTWARE UPDATE

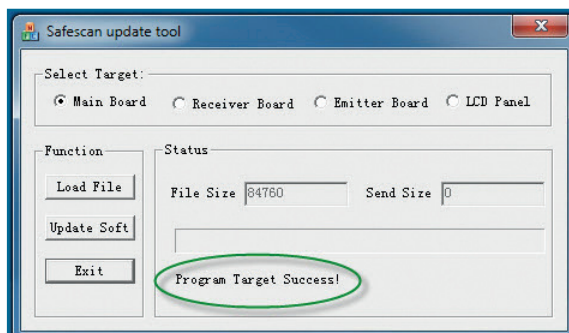
- 1.7 Click **[Update Soft]** to upload the software to the device. The update tool will show a progress bar.



If the message **[Can't find available device]** appears, please install the driver for Windows XP/Vista/7 or Windows 8/10 on your PC and repeat the update procedure.

- To download the driver and installation instruction for **Windows XP / Vista / 7**, click [here](#)
- To download the driver and installation instruction for **Windows 8 / 10**, click [here](#)

- 1.8 When the update has finished (100%), the software will show **[Program Target Success!]**.



- 1.9 Switch off the Safescan 2665. After restart, the machine will be ready for the new €20 notes.

THE UPDATE IS NOW READY