



# SAFESCAN 2465-S SOFTWARE UPDATE INSTRUCTIONS

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# INTRODUCTION AND PRECAUTIONS

This instruction guides you through the software update of your Safescan Banknote Counter. Please follow the instructions step by step to ensure a proper update of your machine.

## IMPORTANT PREPARATIONS

- 1** Please check the **part number** on the product label located at the back of the device, and ensure you install the correct software version for your specific model !



Model	Part number
Safescan 2465-S	112-0540

- 2** **This update is performed via USB.** This means the Safescan banknote counter has to be connected to your PC via a USB cable. The USB connection is located at the **back** of the device.



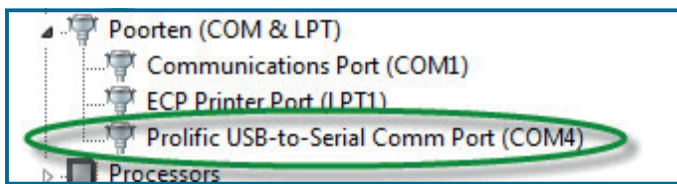
The USB cable required is a **USB A (Male) to USB A (Male) cable**.

In case you don't have this type of cable, you can order it on **[www.safescan.com](http://www.safescan.com)**

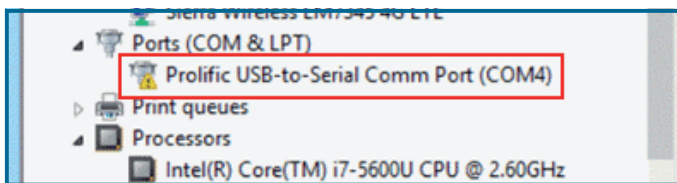


# INTRODUCTION AND PRECAUTIONS

- 3** Before updating your banknote counter, **please ensure that your device and the internal sensors have been properly cleaned and are free of dust.** Cleaning Cards are available at [www.safescan.com](http://www.safescan.com). Dust is best removed using pressurized air, for example from an air-duster spray can.
- 4** If your PC runs Windows 7 or higher, your Safescan device should automatically be recognized (as “Prolific USB-to-Serial Comm Port”). This can be checked in the Windows Device Manager. If your computer does not recognize your Safescan device, you will see a yellow exclamation mark next to “USB-to-Serial Comm Port”. In this case, please install the **device driver** for either Windows XP/Vista/7 or Windows 8/10 on your PC.



= OK



= DRIVER NEEDED

- To download the driver and installation instruction for **Windows XP / Vista / 7**, click [here](#)
- To download the driver and installation instruction for **Windows 8 / 10**, click [here](#)

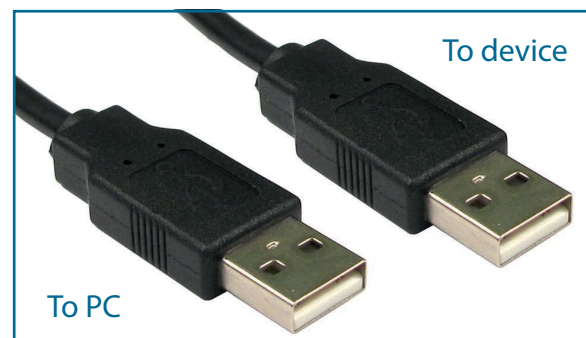
GO TO THE UPDATE PROCEDURE



# MAINBOARD SOFTWARE UPDATE

- 1 **Switch off** your Safescan banknote counter
- 2 Connect the banknote counter to a PC with a USB-A (Male) to USB-A (Male) cable.

This cable is available in the online shop at [www.safescan.com](http://www.safescan.com).

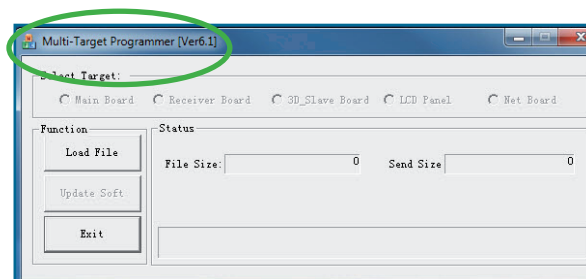


- 3 **Press and hold** the **[RESET]** button and **switch on** the banknote counter.

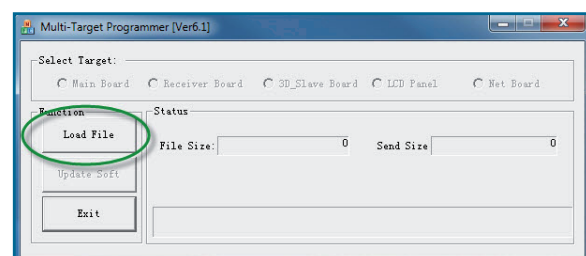
The display will show **[UPDATING PLEASE WAIT...]**



- 4 Open the software: **Multi Target Programmer (v6.x).exe**



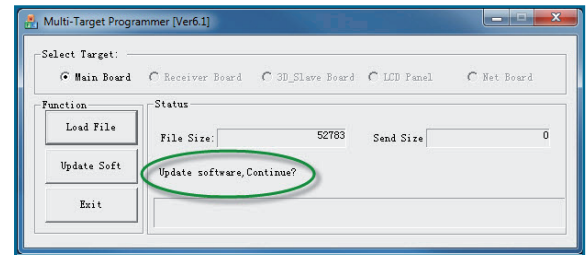
- 5 Click **[Load file]**.



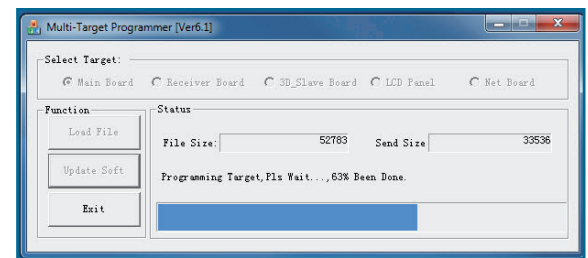
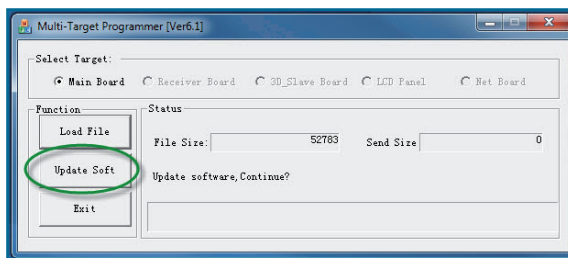
- 6 Browse to the location where you have placed the update files, and select the **update file** (**Safescan\_2465-S\_Mainboard\_Sxx-xx.EUP**).

# MAINBOARD SOFTWARE UPDATE

- 7 The Programmer-software will automatically indicate that the main board software will be updated, and will ask you if you want to continue with the update.



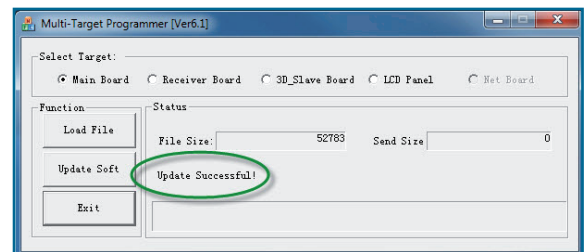
- 8 Click **[Update Soft]** to upload the software to the device. The update tool will show a progress bar.



- 9 If the message **[Can't find available device]** appears, please install the driver for Windows XP/ Vista/7 or Windows 8/10 on your PC and repeat the update procedure.

- To download the driver and installation instruction for **Windows XP / Vista / 7**, click [here](#)
- To download the driver and installation instruction for **Windows 8 / 10**, click [here](#)

- 10 When the update has finished (100%), the software will show **[Update Successful]**.



- 11 The banknote counter will automatically restart. The new software version number will be shown in the start-up screen.

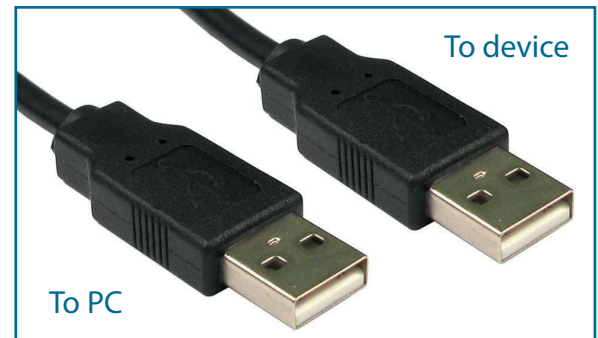
MAINBOARD UPDATE FINISHED

# RECEIVER BOARD SOFTWARE UPDATE

- 1 When the software update package also contains a file for the Receiver Board, this update must also be performed to ensure optimal operation.

- 2 Connect the banknote counter to a PC with a USB-A (Male) to USB-A (Male) cable.

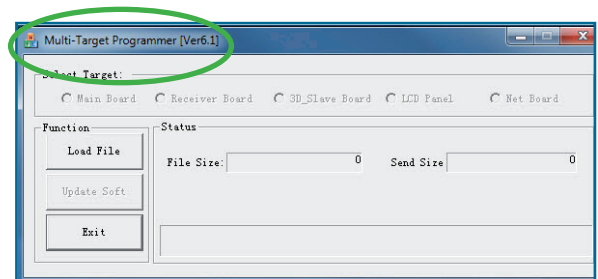
This cable is available in the online shop at [www.safescan.com](http://www.safescan.com).



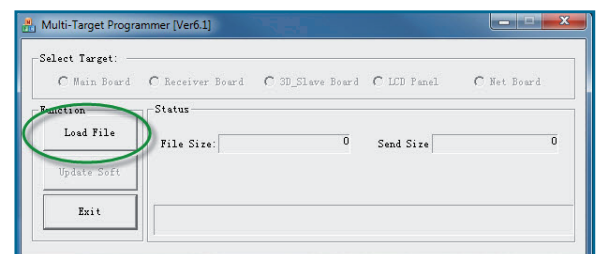
- 3 **Switch on** your Safescan banknote counter (normal operation mode)



- 4 Open the software: **Multi Target Programmer (v6.x).exe**



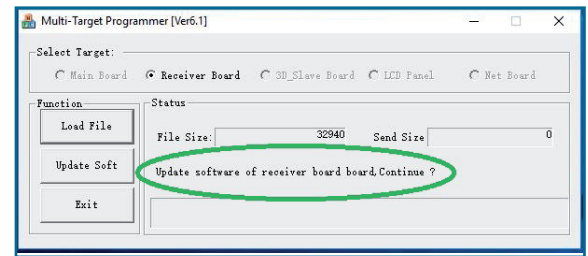
- 5 Click **[Load file]**.



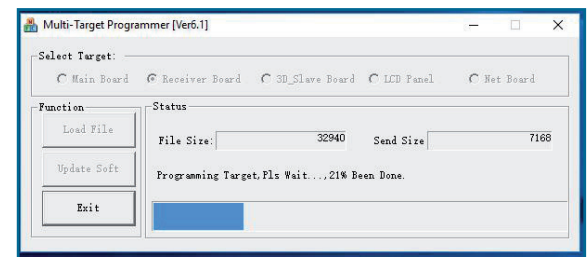
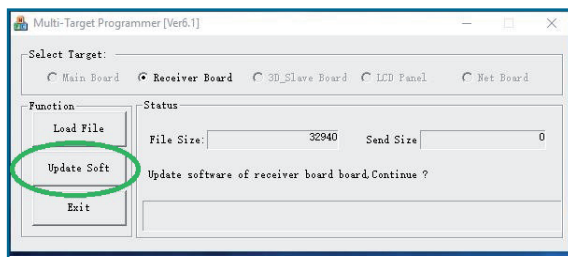
- 6 Browse to the location where you have placed the update files, and select the **update file (Safescan\_xxxx\_ReceiverBoard.EUP)**.

# RECEIVER BOARD SOFTWARE UPDATE

- 7 The Programmer-software will automatically indicate that the receiver board software will be updated, and will ask you if you want to continue with the update.



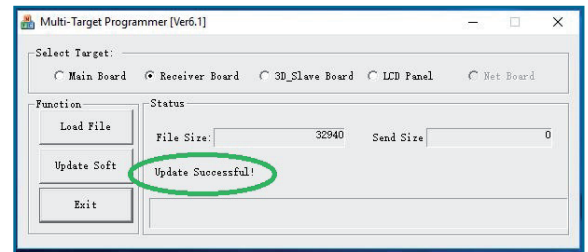
- 8 Click **[Update Soft]** to upload the software to the device. The update tool will show a progress bar. The display will show “**update 3D**”.



- 9 If the message **[Can't find available device]** appears, please install the driver for Windows XP/ Vista/7 or Windows 8/10 on your PC and repeat the update procedure.

- To download the driver and installation instruction for **Windows XP / Vista / 7**, click [here](#)
- To download the driver and installation instruction for **Windows 8 / 10**, click [here](#)

- 10 When the update has finished (100%), the software will show **[Update Successful]**.



- 11 Switch off the banknote counter.

RECEIVER BOARD UPDATE FINISHED